

Windows ME Restoration

Windows Millennium Edition

SYMPTOMS:

When you attempt to restore a checkpoint that you created after September 8, 2001 in Windows Millennium Edition (Me), the restore procedure does not work after you restart your computer and you may receive the following error message:

"Restoration Was Unsuccessful"

CAUSE:

This problem occurs because the algorithm that is used to calculate the checkpoint file name does not work after September 8, 2001.

RESOLUTION:

Microsoft has released an update that corrects this problem. When you install this update, a checkpoint is automatically generated. Checkpoints that you create before you install this patch do not work after you install the patch. The following file is available for download from the Microsoft Download Center:

Download [290700usam.exe](#) now

For additional information about how to download Microsoft Support files, click the article number LISTED before the article in the Microsoft Knowledge Base:

[0119591](#) How to Obtain Microsoft Support Files from Online

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