



**The network scanning feature does not work when pressing the scan key on the Brother machine control panel.  
(Windows® Operating Systems)**

If your computer has an active firewall, it may be rejecting the network connection required for the network scanning software to operate correctly. In this case, Brother recommends you adjust the firewall settings for network scanning. Please click on your Windows® Operating System below and follow the appropriate instructions to adjust the firewall settings on your computer:

[Windows Vista®](#)

[Windows® XP SP2 and SP3](#)

[Windows® XP SP1](#)

**For all Windows users with personal firewall software (for example, Blackice™, Norton Internet Security™, Tiny Personal Firewall, Zone Alarm®, Sygate and McAfee®):** Please refer to your firewall software's user's guide or contact the software manufacturer for assistance with configuring the firewall settings.

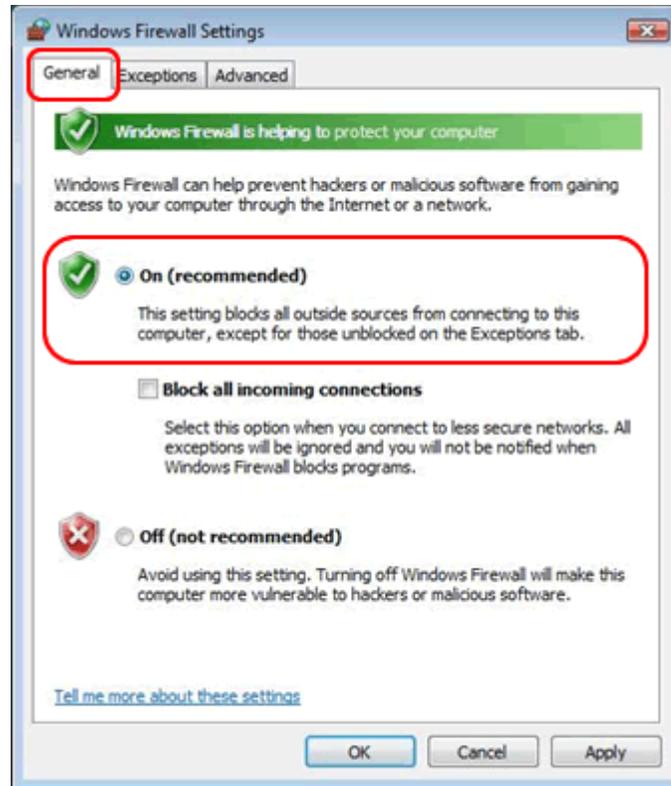
## How to adjust Firewall Settings for Windows Vista®

- a. Click the **Start** button
- b. Click **Control Panel**
- c. Click **Network and Internet**
- d. Click **Windows Firewall**
- e. Click **Change Settings**

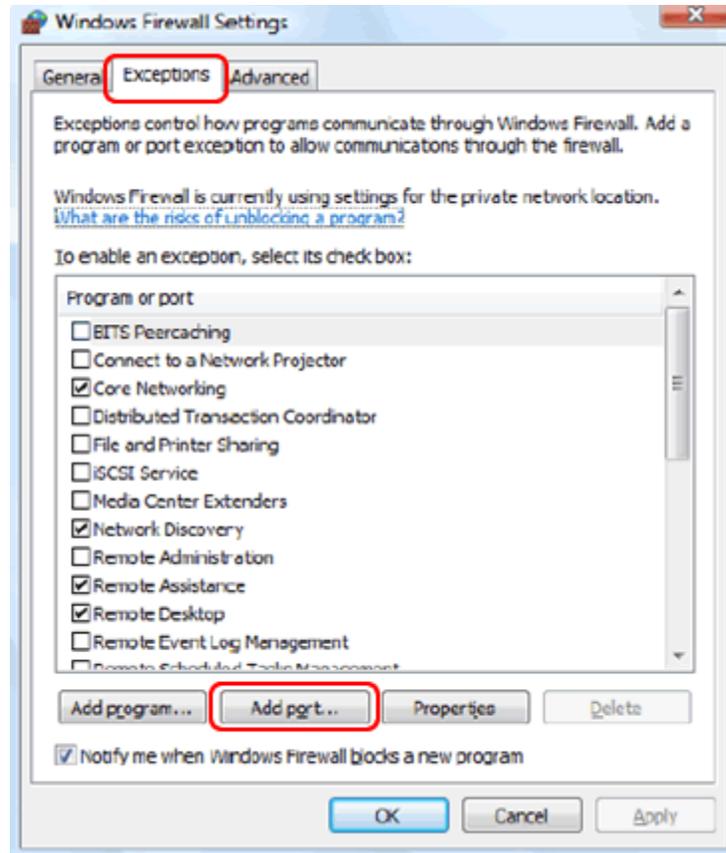
When the User Account Control screen appears, do one of the following:

- If you have administrator rights, click **Continue**.
- If you do not have administrator rights, enter the administrator password and click **OK**.

- f. Click the **General** tab
- g. Verify that **On (recommended)** is selected



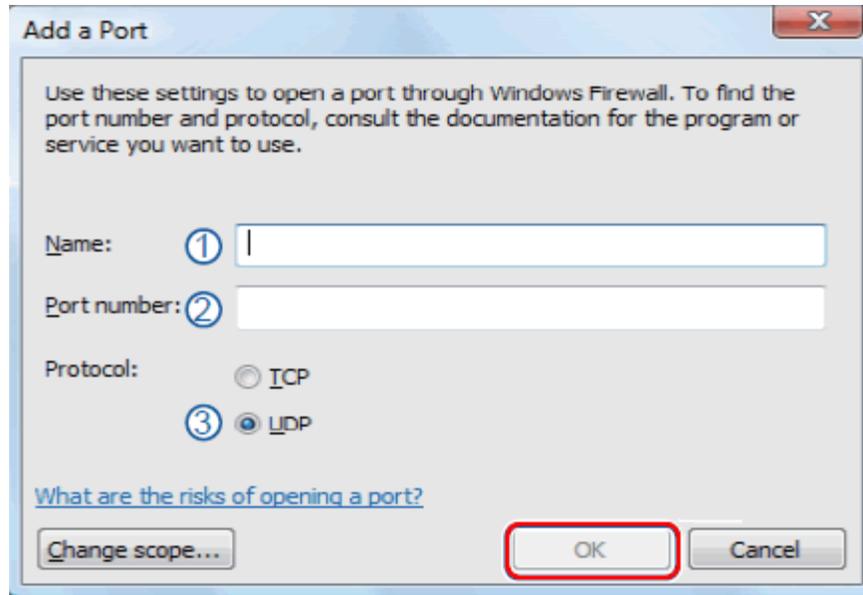
- h. Click **OK**
- i. Click the **Exceptions** tab
- j. Click the **Add port...** button



k. To add port **54925** for network scanning, enter the following information:

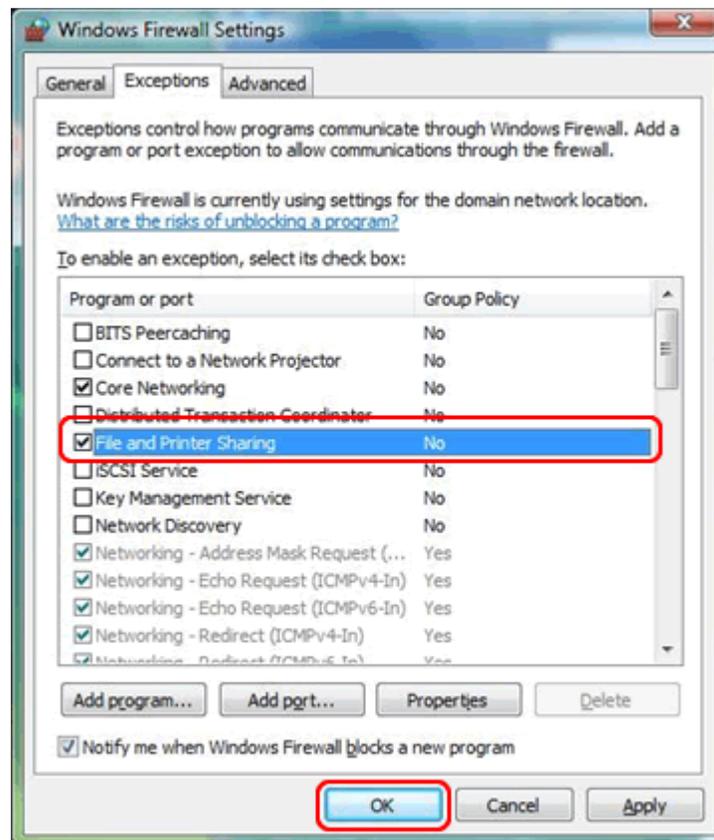
1. Any description. For example, "Brother scanner."
2. **54925**
3. Select **UDP**

l. Click **OK**



m. If you still have trouble with your network connection—such as network scanning or printing—select the **File and Printer Sharing** box under the **Exceptions** tab

n. Click **OK**

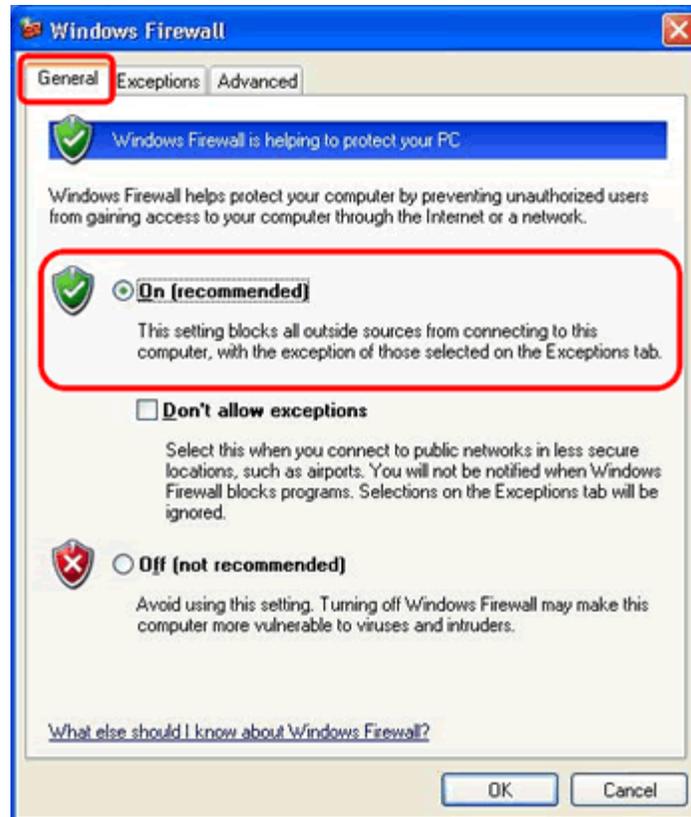


Retry the network scanning feature using the scan key on your Brother machine's control panel.

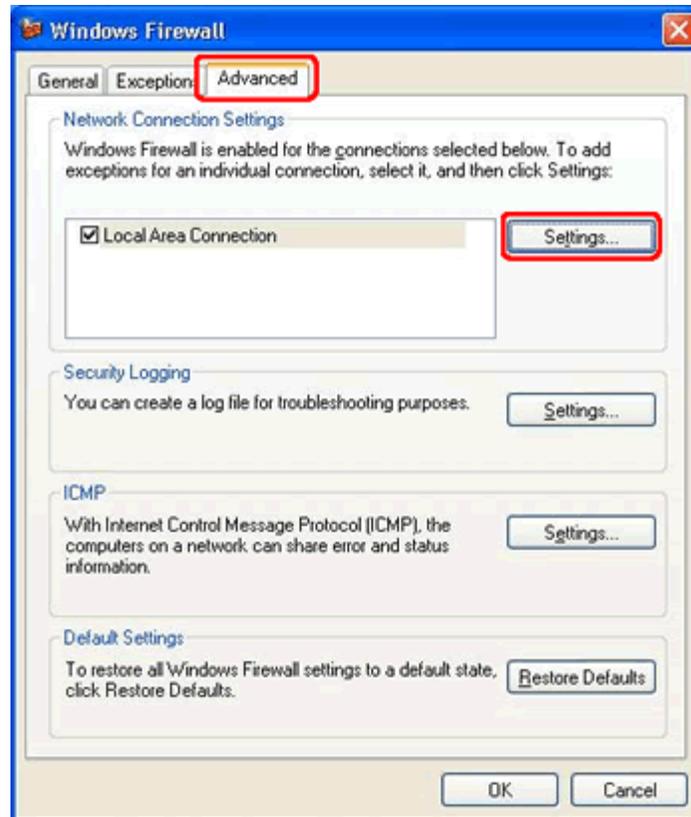
Your issue should now be resolved. If you continue to experience difficulties, there may be another cause. Check the "FAQs & Troubleshooting" section of [Brother's Online Solution Center](#) for other possible solutions.

### Adjust Firewall Settings for Windows® XP SP2 and SP3

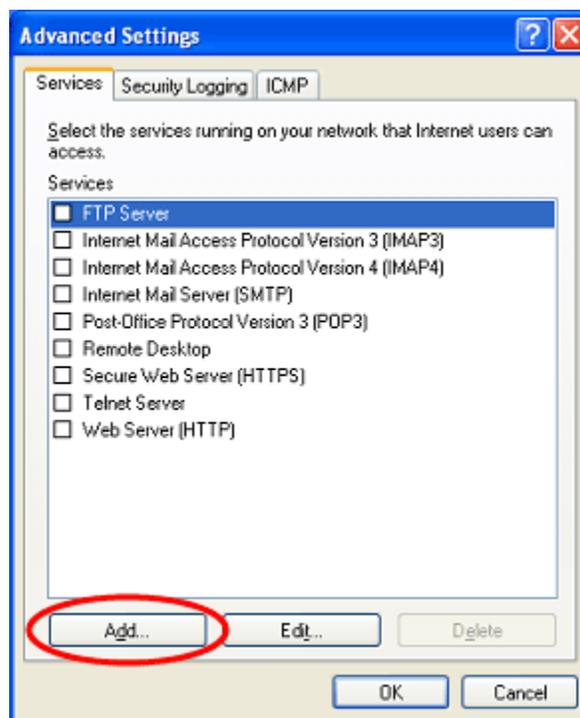
- a. Open the Control Panel
  - In Classic View, click **Start, Settings, Control Panel**
  - In Category View, click **Start, Control Panel**
- b. Double-click **Windows Firewall**
- c. Click the **General** tab
- d. Verify that **On (recommended)** is selected
- e. Click **OK**



- f. Click the **Advanced** tab
- g. Check the network type that your Brother machine is connected to if there is a list of choices
- h. Click the **Settings...** button



- i. Click the **Add** button



- j. Enter the information as designated below:

1. Any description. For example, "Brother scanner."
2. **localhost**
3. **54925**
4. **54925**
5. Select **UDP**

**Service Settings**

Description of service:  
1

Name or IP address (for example 192.168.0.12) of the computer hosting this service on your network:  
2

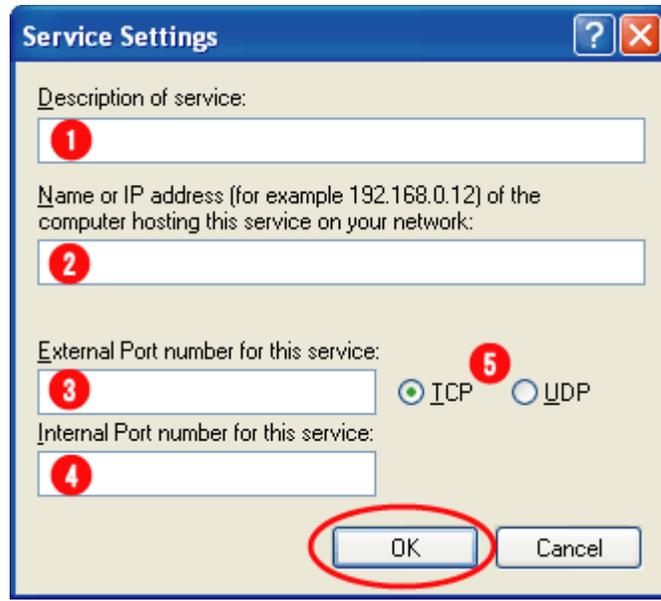
External Port number for this service:  
3

ICP 5 UDP

Internal Port number for this service:  
4

OK Cancel

- k. Click **OK**
- l. Click the **Settings...** button again
- m. Click the **Add** button
- n. Enter the information as designated below:
  1. Any description. For example, "Brother scanner."
  2. **localhost**
  3. **137**
  4. **137**
  5. Select **UDP**



o. Click **OK**

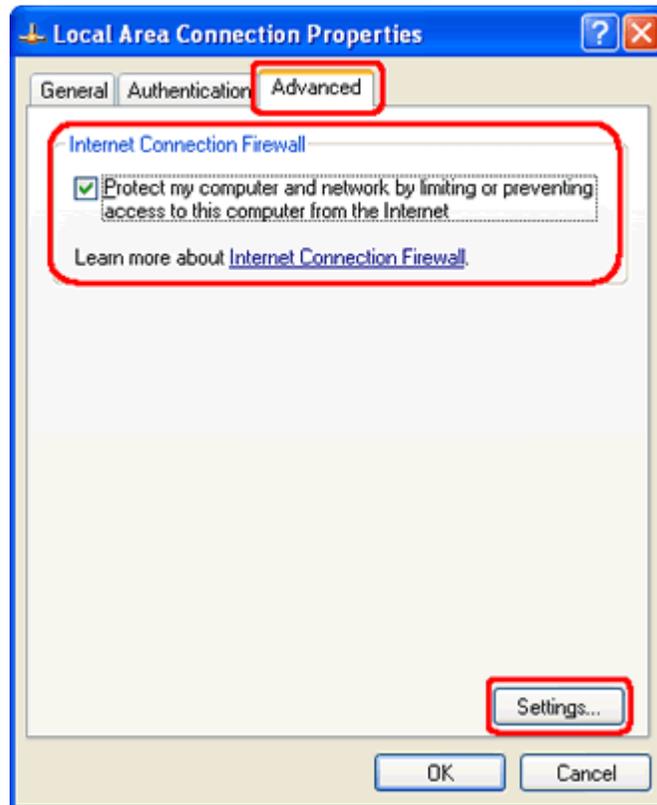
Retry the network scanning feature using the scan key on your Brother machine's control panel.

Your issue should now be resolved. If you continue to experience difficulties, there may be another cause. Check the "FAQs & Troubleshooting" section of [Brother's Online Solution Center](#) for other possible solutions.

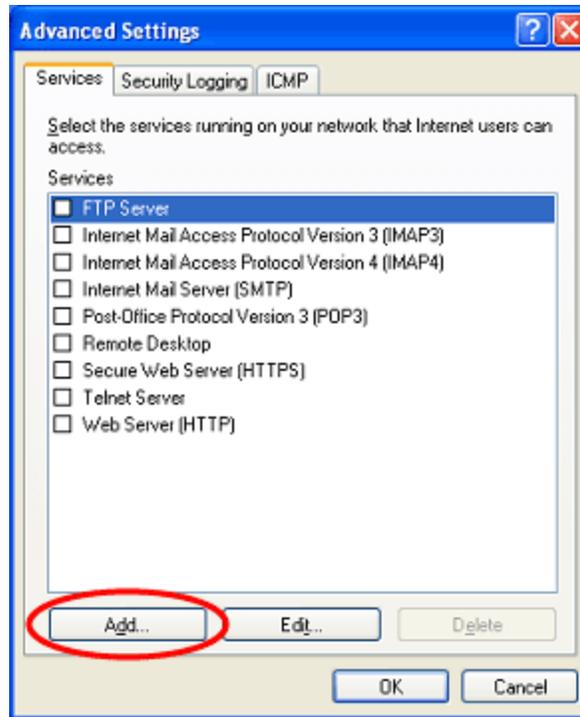
Adjust Firewall Settings for

## Windows® XP SP1

- a. Open **My Computer**
- b. Under “Other Places” on the left, right-click **My Network Places**
- c. Click **Properties**
- d. Right-click **Local Area Connection**
- e. Click **Properties**
- f. Click the **Advanced** tab
- g. Verify that the box next to “Protect my computer...” under “Internet Connection Firewall” is checked
- h. Click **Settings**.

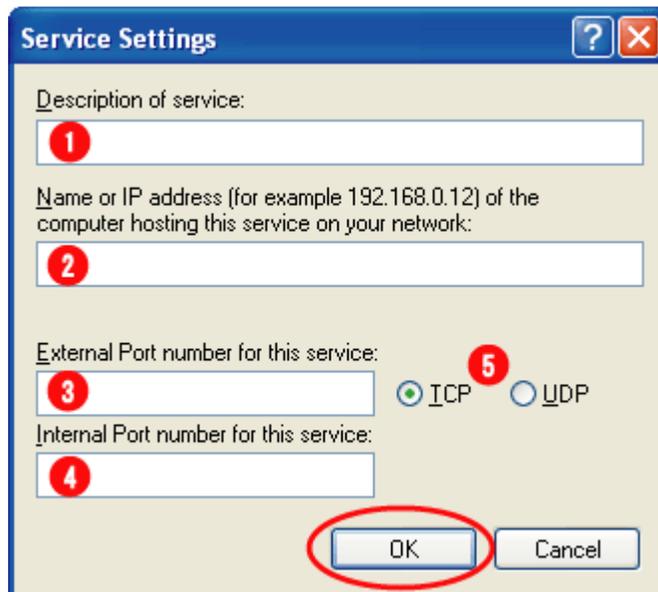


- i. Click **Add**



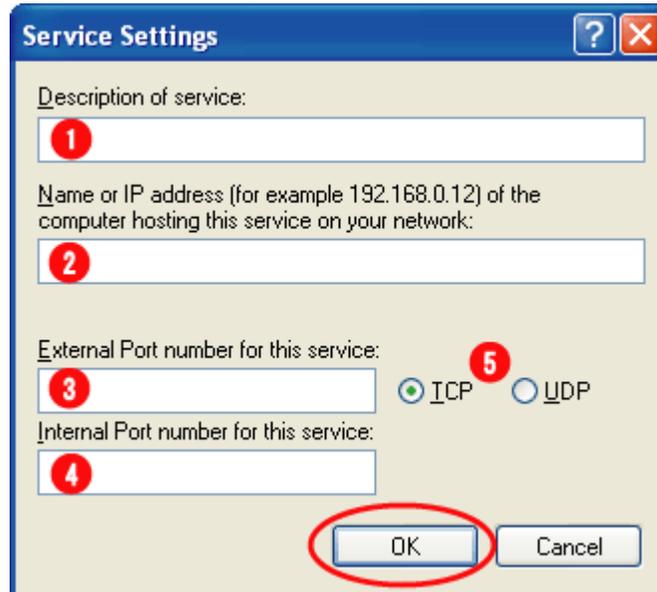
j. Enter the information as designated below:

1. Any description. For example, "Brother scanner."
2. **localhost**
3. **54925**
4. **54925**
5. Select **UDP**



- k. Click **OK**
- l. Click the **Settings...** button again

- m. Click the **Add** button
- n. Enter the information as designated below:
  1. Any description. For example, "Brother scanner."
  2. **localhost**
  3. **137**
  4. **137**
  5. Select **UDP**



The image shows a Windows-style dialog box titled "Service Settings". It contains several input fields and radio buttons. Red circles with numbers 1 through 5 are placed over specific elements: 1 is over the "Description of service" text box; 2 is over the "Name or IP address" text box; 3 is over the "External Port number" text box; 4 is over the "Internal Port number" text box; and 5 is over the "UDP" radio button. The "OK" button at the bottom is also circled in red. The "Cancel" button is to its right. The dialog box has a blue title bar with a question mark icon and a close button (X).

- o. Click **OK**

Retry the network scanning feature using the scan key on your Brother machine's control panel.

Your issue should now be resolved. If you continue to experience difficulties, there may be another cause. Check the "FAQs & Troubleshooting" section of [Brother's Online Solution Center](#) for other possible solutions.