

EZP Removed from MSWORD Toolbar

EZP is software that is bundled with [scanners](#). As you've noticed, it doesn't work with newer versions of Word. See <http://support.microsoft.com/?kbid=224727> "Description of the problems that are caused by EZ-Photo 2.7 and earlier versions in Word 2000" for instructions on how to remove the offending add-ins. The article also applies to Word 2002 and 2003. But contrary to what the article says, you don't have to rename your normal.dot file to get rid of the EZP icons from your [toolbar](#); once you get the add-ins removed, you can just drag the EZP icons off of your toolbar to get rid of them.

Quoting Suzanne S. Barnhill's excellent advice, often repeated here:

Somewhere on your [computer](#) you have the EZ-Photo application (probably installed by a scanner or other [hardware](#)). This [software](#) adds an add-in to Word's Startup folder, and the add-in adds the button(s) to your toolbar.

Unfortunately, the add-in was written for Word 95 and doesn't function properly with later versions, so you need to remove it. Once you've done this, you can remove any and all EZP buttons from Word using Tools | Customize. The files you're looking for (to delete) are Ezpwl132.wll, Ezphoto.wll, Ezpwl1.wll, and Ezpwl116.wll. You'll need to display Hidden and System files in order to find these using Windows Find/Search.

For more on EZ-Photo, see "WD2000: Problems Caused By EZ-Photo 2.7 and Earlier Versions [Q224727]." Note that it should **not** be necessary to rename Normal.dot as this article suggests; this will remove all your customizations, and the only reason I can see for doing it is to remove the EZP buttons, which you can easily do yourself.

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