<h1 style="text-align:center">Missing File Error Message</h1>

Q. Every time I turn on my computer, I get an error message saying that a particular file is missing. Once I get past that, Windows loads and runs fine. How do I stop this message from appearing?

A. This may be something as simple as unchecking a box in the msconfig's STARTUP list of a program that you have recently uninstalled but because the uninstall did not remove it from the STARTUP list, the computer is looking for the file necessary to start that program that is still listed in it's STARTUP command.

1. Click START…run and type in msconfig.
2. Click the STARTUP tab.
3. Scroll down the list of items and uncheck the recently uninstalled program.
4. Click Apply and Ok and Restart the computer.

If this does not solve the problem, try A & B below.

A. (1) RightClick Start click Find(Win 98)or Search (XP).
   (2) Type the name of the file in the 'Named' field.
   (3) In the 'Look in' field type in
              C:\WINDOWS\START MENU\PROGRAMS\STARTUP
   (4) Press 'Enter' to start the search. If the file is found as specified,   delete it - No futher action should be necessary.

B. (1) Click Start then Run and enter 'SYSEDIT'
   (2) Select the 'SYSTEM.INI' file, and then Search then Find.
   (3) Type in the name of the missing file and press 'Enter'. If it is found, place a colon (:) at the start of the line that contains that filename - No further action should be necessary.
   (4) Repeat this procedure (B2 and B3) above for the WIN.INI file. If found and a colon was placed at the start of the line that contained that file name, no further action should be necessary.

If the above does not solve the problem, it's time to contact service as it may be necessary to edit and modify the system registry which should NEVER be undertaken except by an experienced computer user.

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System File Missing

It's not uncommon in Windows to encounter a "File Not Found" error while booting up. The message indicates that a particular file-usually a DLL or VXD-is missing. Chances are, the file was improperly removed when you uninstalled an application. The file may be gone, but one or more lines in your System Registry or SYSTEM.INI could still be trying to load it. To fix the problem, reboot and note the exact name of the errant file. From the Windows taskbar, select Start/Find/Files and Folders to search for the missing file. If you find it, copy it to your WINDOWS or

WINDOWS\SYSTEM folder. If you think you might have moved or renameda program folder, make a new folder with the old name, and copythe offending file there. Reboot and see if the message goes away.

If a particular program can't load because it "can't find _xx.dll__ File". You might try looking for it on www.stardll.com or send a friend an email and ask if they have the particular file in their computer. Give them the size of the file.   Most of these system files that get lost or corrupted can be attached to an email and sent along for you to download into your Windows\System (win98) or Windows\System32 (XP) folder to solve your problem.

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