HP Notebook PCs with Windows Vista.

(This info applies to other computers using VISTA also)

Some feature names, locations, and functions have changed in Windows Vista. Here are some tips to help you locate popular features and use some of the fundamental features.

(It may be helpful to change to CLASSIC VIEW – rightclick START, click Properties and select Classic View for your Vista.Jmax)

What happened to the Start button?
In Windows XP, the Start button - with the word **Start** - was located on the task bar. In Windows Vista, it has been replaced with a **new graphic start icon button** located on the task bar. Use this new icon when the written instructions say "Click Start."

Where can I get Help?
Microsoft and HP have provided an extensive list of help documents. The information is available both on the hard drive and on the Web. To find HP Help on the hard drive, click **Start > Help & Support** from the main menu. To find help on the HP Web site, go to **www.hp.com** and click **Support and Troubleshooting** .

How can I find programs?
When programs are installed, they usually prompt the user to add the program to the main menu. To locate programs that are not listed, use the Search function on the Vista main menu. Simply click **Start** and enter the name of the program you want in the **Start Search** field. As you type, the names of relevant program appear in the Programs listing. To run the program, highlight the name and press **enter** .

What happened to My Documents and My Music?
In Windows XP, on the desktop and in the Windows Explorer, there are a series of folders for storing information. Typical XP folder names were My Documents, My Music, My Pictures, My Videos, etc. All of these folders still exist, but in Windows Vista, the word **My** is deleted from the folders, and the icons for the folders are updated.

How do I Start, Shut down, or Log off my computer?
In Windows Vista, click **Start** , and then click on the right-facing arrow at the bottom of the main menu. The options on the pop-up menu are: Switch User, Log Off, Lock Shut Down or Turn Off Computer.

What happened to Run?
In Windows XP, you click **Start > Run** , and then enter a command to open a command window to run a program or a system level command. In Windows Vista, click **Start** and then type the name of a program or a command directly into the **Start Search** field .
You can open a dedicated command window by typing cmd into the **Start Search** field and pressing enter, and then you enter other commands in the window.

Where are the Communications tools?
In Windows XP there are various network and Internet utilities such as Hyperterminal and Network Wizard. In Windows Vista, the networking functionality has been improved and some of the old tool like Hyperterminal are not available. To locate and run the existing communication and network utilities, click **Start** and then type the name of the utility in the **Start Search** field. As you type, the names of possible programs are displayed in the list above the search field. Click on the desired name to launch the tool.

How can I remove a Program?
In Windows Vista, click **Start > Control Panel** and select **Uninstall a program** .
Where are my user account files?
In Windows XP, user account files are stored in folders at **C:\Documents and Settings\[your username]** . In Windows Vista files are stored in folders at **C:\Users\[your username]** .
What happened to Advanced Search options?
To expand or limit a search in Windows XP, use the drop-down menu to select and search individual folders or the entire drive. In Windows Vista, click **Start** and type part or all of the file name to search the entire hard drive. To limit a search, in the Windows Explorer, navigate to the specific drive or folder that may contain the document, enter all or part of the file name. The names of matching files are displayed.
What happened to my dial-up modem and handshake sound?
In Windows Vista there is no sound for the modem dialing and the handshake actions, however the modem is functioning properly.
How can I view my folders and files?
To view the structure of the folders and files, you must set up an initial view in Window Explorer and then tell the system to apply this view every time you open a new Explorer window.

1. Click **Start > Computer** .
2. Click the **upward pointing chevron** to display the folder structure.
3. Click the **arrow head** beside the driver or folder name to expand the folder list in the left panel.
4. Click the **folder name** beside the arrow head to expand the folder and file list in the right panel.
5. Click **View** and select the **type of display** you prefer; Icon, List, or Details.
6. Click **Organize > Folder and search options > View** .
7. On the View tab, click **Apply** to set the default view for all folders.

Will my existing programs run in Vista?
Most programs written for XP will run in Vista, but they may not run as well. Before you install a program, check the Microsoft Web site for information on known compatibility issues with the program. You can also check the program manufacturer's Web site for updates and patches.
After you have installed the specific program, Vista provides two functions that allow you to correct most compatibility issues.

- **Program Compatibility Wizard** - run it manually if you notice problems with a specific program.
    1. Click **Start > Help and Support** then search for **Program Compatibility Wizard** .
    2. Select the program from the list of all programs on the PC.
    3. Select the mode (operating system) for which the program was designed.
- **Program Compatibility Assistant** - runs automatically when it detects a software compatibility problem. It prompts for permission to correct the problem,

and it can run the program in a mode that simulates an earlier version of Windows.

What is Windows Aero, and will it run on my computer?
Aero is a new user interface designed to deliver a professional-looking, transparent glass design, with subtle effects such as dynamic reflections and smooth animations, along with Windows Flip and Flip 3D desktop navigation features.
The Aero feature is limited to Windows Vista Business, Windows Vista Enterprise, Windows Vista Home Premium, and Windows Vista Ultimate. If you do not have one of these versions of Vista and you want a more visually pleasant interface, you can upgrade to another version of Vista.
For more information on Windows Aero, see Related links .
Related links
Windows Vista Upgrade Options
List of HP Certified Vista Capable Notebook PCs
Upgrading to Windows Vista Using the HP Quick Upgrade Kit
Upgrading to Windows Vista Using the HP Upgrade Utility
Get Vista Support and Troubleshooting Help
HP Notebook PCs - Enabling Windows Aero Option in Windows Vista
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Q. Sometimes I get emails that have strange symbols in the text. What causes these? I don't think the sender put those in.

A. **Emails with strange codes that the writer of the email didn't put there.**

Most non-Microsoft mailers don't support Rich Text, so if someone receives an email in Rich Text format, the mailer may display a Plain Text version of the email instead, without the pictures. **Similarly, if an HTML email is sent to someone who's email isn't set up to handle HTML email, they may see a Plain Text version, *or* they may see raw HTML formatting codes sprinkled throughout the message.**

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