Uninstall Program Manually (from <u>www.microsoft.com</u>)

Note: Before doing this create a new restore point if using Win XP or later. If using Win 95 or 98, export a copy of the registry to a folder you create on your hard drive, just to be safe and have the option of returning to the old registry.Jmax Note2: Not for new computer users.

Programs that are compatible with Windows may have an uninstallation program or feature. The Add/Remove programs tool lists all of the Windows-compatible programs that have an uninstall program or feature. You may need to manually remove the program from the Add/Remove Programs list if you uninstall a program and the registry key that is used to display the program name is not removed correctly:

- 1. Click **Start**, click **Run**, type **regedit** in the **Open** box, and then press ENTER.
- 2. Locate and click the following registry key:

## HKEY\_LOCAL\_MACHINE\Software\Microsoft\Windows\ CurrentVersion\Uninstall

- 3. After you click the **Uninstall** registry key, click **Export Registry File** on the **Registry** menu.
- In the Export Registry File dialog box, click Desktop in the Save in box, type uninstall in the File name box, and then click Save.
- 5. Each key under Uninstall represents a program that appears in Add/Remove Programs. To determine which program that each key represents, click the key, and then view the following values:

**DisplayName** - the value data for the **DisplayName** key is the name that is listed in Add/Remove Programs

-and-

**UninstallString** - the value data for the **UninstallString** key is the program that is used to uninstall the program

- 6. After you identify the registry key that represents the program that is still in Add/Remove Programs, right-click the key, and then click **Delete**.
- 7. After you delete the key, click **Start**, point to **Settings**, and then click **Control Panel**.
- 8. In Control Panel, double-click **Add/Remove Programs**.
- 9. In Add/Remove Programs, verify that the program for which you deleted the registry key is not listed.
- 10. If the program list is not correct in Add/Remove Programs, you can double-click the **Uninstall.reg** file on your desktop to restore the original list of programs in the registry.
- 11. If the program list is correct in Add/Remove Programs, you can right-click the **Uninstall.reg** file on your desktop, and then click **Delete**.