

Task Manager End Program

Q. Sometimes my computer freezes. I go to Task Manager to End Process but the program does not close and the computer remains frozen. Why does Task Manager's End Process not work?

A. There are a number of reasons why your Task Manager may not respond to the End Process request. Before doing a cold shutdown, try this.

1. Rightclick the program you're trying to close with End Process.
2. Select Go To Process from the dropdown list. The program will be highlighted in the Processes list.
3. Click End Process. This should close all files of this program and unfreeze your computer.

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