IMPORTANT NOTICE TO PURCHASERS OF A COMPUTER.

The days when the computer sellers furnished you with a RECOVERY DISK is in the past. Most computers have the Recovery software loaded on a partition of the C: drive and it is often named the D: drive.

With most computers as soon as the computer starts, the first thing you get is a message on the black screen to press F1 for setup and press F10 or F11 for Recovery. But you may not be able to get to this message or to SAFE MODE, so you need an emergency startup disk which is on the Recovery Disk.

When you get the computer home and start the setup, one of the things you are told to do is to MAKE A SET OF RECOVERY DISKS by clicking Start...all programs...Accessories...System Tools and Create Recovery Disks. If you've never made these then MAKE THOSE DISKS today. Once made, the option to make them usually disappears from your computer. HP does have an option to reset the Create disks option.

The last set of Recovery disks I made took 12 CDs. | hope | never need them.

CAUTION: BEFORE even considering a total Recovery of your system, attempt a System Restore back to a date before the problem. See more about System Restore below.

More about those COMPUTER RESTORE POINTS.

This feature allows you to go back to a previous date when your computer was working well IF you set it up to create restore points. In XP it is found by pressing START...ALL PROGRAMS...ACCESSORIES...SYSTEM TOOLS...SYSTEM RESTORE.

If your computer has the System Restore feature, then one thing you absolutely MUST do is to set it to create Restore Points automatically.

And check that it has done that by occasionally going to System Restore and click Restore My Computer to an earlier time. It won't restore it at this point but will bring up a calendar with dates in BOLD where restore points have been created.

Before making important changes to your computer like installing an anti-virus program, go to system restore and select CREATE A RESTORE POINT.

## **Recovery Disk Creator Reset**

Most computers desktops nowadays don't ship with any restore CDs any longer. Instead, they create a partition

on your C: drive and name it the D: drive(Recovery Disk). Here they load a copy of the data that was loaded at the factory usually 4-9 gigs.

Users are allowed to make a set of Recovery Disks (CDs or DVDs). This is a one-time operation due to licensing agreements with Microsoft . A set of your own Recovery Disks is a welcome security in case any misfortune should befall your computer.

There is a way to reset this one-time limit restriction:

Copy the URL below into browser and click GO

http://www.coderetard.com/2008/08/12/how-to-reset-hp-pavilion-recovery-cd-one-limit-restriction/

- 1. Download the Recovery Reset Patch.
- 2. Extract the contents and run extracted file "ResetRmc.exe". NOTE: This is a very small file that executes very quickly so you may not even detect that it did anything
- 3. Now try to run the Recovery CD/DVD Disc Maker again, the one-time limit restriction will be reset and you should again see the option to create a set of Recovery disks again.

If the computer was restored at any point using Created Recovery Disks this patch will not work. In that instance, the only backup media available for the customer is the D: Recovery Partition. Attempting to run the ResetRmc.exe patch in this instance causes the "Incorrect Password Specified" error message to appear. Note: Recovery Reset patch download works only for HP computers, so far as I know.

Revised 11/28/2011 JMM