

**IMPORTANT NOTICE TO PURCHASERS OF A COMPUTER.**

The days when the computer sellers furnish you with a RECOVERY DISK without a big argument is in the past. Always insist upon the Recovery Disks Before you write the check...if you are told the Recovery is on the computer, ask how you're supposed to do a Recovery IF the computer won't power up. If you can power up, you can get to the Recovery that's on the computer. Usually as soon as the computer starts, the first thing you get is a message...to Recovery press 1 or some such message. But you may not be able to get to this message or to SAFE MODE, so you need an emergency startup disk which is on the Recovery Disk.

When you get the computer home and start the setup, one of the things you are told to do is to MAKE A SET OF RECOVERY DISKS. DO THAT...MAKE THOSE DISKS. The last ones I made took 12 CDs. I hope I never need them.

**CAUTION: BEFORE even considering a total Recovery of your system, attempt a System Restore back to a date before the problem. See more about System Restore below.**

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**More about those COMPUTER RESTORE POINTS.**

**This feature allows you to go back to a previous date when your computer was working well IF you set it up to create restore points. In XP it is found by pressing START...ALL PROGRAMS...ACCESSORIES...SYSTEM TOOLS...SYSTEM RESTORE.**

If your computer has the System Restore feature, then one thing you absolutely MUST do is to set it to create Restore Points automatically. And check that it has done that by occasionally going to System Restore and click Restore My Computer to an earlier time. It won't restore it at this point but will bring up a calendar with dates in BOLD where restore points have been created.

Before making important changes to your computer like installing an anti-virus program, go to system restore and select CREATE A RESTORE POINT.