IBM Computer problem
Solution: Bob Petrilak to Carroll

First, regarding the IBM site detecting your model if you change the file system to NTFS, changing will not have any effect. They are reading information from the EEPROM on your system, not the Hard Drive.

Next, The Belarc report you attached shows that your file system is already NTFS, not FAT32. Belarc will not give you the Volume Name. To do this, click on Start/My Computer. Locate the icon for your c: drive and select it. Then right click on the drive and select Properties. Select the General tab on top. The first line will display the Volume Name. The second line is the Type, it should say Local Disk. The third line will display the File System, either FAT32 or NTFS. If this is reported as FAT32, use the file conversion utility and you now know the volume name.

Next, regarding the IBM site, Belarc is reporting your model number as 8303-sb3. Enter this at the site to get the downloads you need. If the sound is working, and I guess it is, don't bother with this. The important download is the Video Driver. Your system is using the Intel Extreme Graphics chip. The drive for this are on the second page of downloads.

As soon as you get this done, go to the Microsoft Update site to download the updates. You are presently running XP Pro, Service pack I. You need to install Service Pack 2 and all the security up dates. Next install your antivirus software and then anti-spyware. After this is complete, load your applications and their updates.

When all is back to normal, you might consider buying an external hard drive and a copy of Symantic (Norton) Ghost. You use this to make a clone copy of your hard drive to the external one.