Boots to Normal Mode but not Safe Mode

Q. My XP PRO boots to normal but I can't boot in safe mode

1. Click start

2. Click run

3. Type msconfig and hit enter

4. Click the radio button for Diagnostic Startup

5. Click apply and close

6. In the dialogue box that appears click restart
   When windows restarts you will be in safe mode
Minimize the window and run your programs.
When you are done, go back to normal startup.

If you don't have **run** on your start menu:

a. Right click on start, click properties

b. Click on the Start menu tab and click on Customize
   under the advanced tab in the start menu items list,

c. click the check box for Run command and OK.

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