CD & DVD Drives No Longer Recognized On My Computer

Doubleclick the link below for help with this problem. There is also an offer on the same page for Microsoft Fix Program. Caution: Use such programs at your own risk. See below.

http://support.microsoft.com/kb/314060/

Microsoft offer 'fix it myself' or 'MS fix it'

Caution: Entering and changing Registry values is NOT, repeat NOT for new computer users or someone not thoroughly familiar with the computer's Registry. A wrong change could crash your computer. Always...Always backup the Registry BEFORE making any changes either by creating a new System Restore Point or by creating a new folder on a drive or big flash drive, name it Reg (and date). Click Start...Run..type in regedit and press OK.

Click File and Export Registry to the folder you created above.

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