

The Villages Computer Club will meet at 1 p.m. Friday March 1st at La Hacienda Recreation Center.

The program will feature a presentation on Skype and Manycam by Paul Rabenold and Fred Benson. There is lot's to discuss about Skype Microsoft is starting to incorporate it into their software products.

Following the presentation will be refreshments, door prizes and a problem solving session.

If you have a computer problem you can't resolve, fill out the troubleshooting request form found at thevillagescomputerclub.com and bring it to the meeting.

Guests are always welcome, please bring your village ID card. For information or to sign up to be on the VCC email list, visit the website or email Paul Rabenold at TVCC.Pres@gmail.com.

Is it an AOL Program Problem or a Broadband Connection Problem?

Question: When routinely visiting the Internet all of a sudden the AOL title bar changes to include (**not responding**). Most of the time, it restarts the program itself and connects to the internet without your having to sign on again.

On other occasions a reboot of the computer may be necessary.

If you're using broadband, either cable or dsl and you try to sign onto AOL before your broadband's modem is completely up and running(all lights on), you'll get the message (not responding) Or if the modem is going bad and not keeping your computer connected you will get the (not responding on the AOL title bar)meaning connection to the internet has failed. This time it's not a problem with the AOL program.

If the modem completes the connection, then the (not responding) would disappear from the AOL title bar because it would then be connected to the internet via the broadband modem.

If for whatever reason the broadband modem fails to connect, AOL would fail to be connected. If you reboot, this may give the broadband modem the time it needs to complete it's connection and the reboot would appear to have solved the problem when in fact, you just gave time for a slow modem to connect.

Before doing anything to 'fix' AOL, BYPASS AOL to determine if it's an AOL problem or if it's a broadband modem problem.

The next time you get the (not responding) on AOL, simply click the big E (Internet Explorer) and bring it up...if it connects to your home page, then click on the AOL program again on the task bar to see if the (not responding) has disappeared and AOL has connected.

If AOL still has the (not responding) but you can go to other websites using such as www.aol.com, then you may have an AOL problem which may be momentary, but if repeated often or lasts longer than a few minutes, it's time to followup on the AOL problem.

But if the AOL (not responding) disappears as soon as you can connect to a website with Internet Explorer, then it was a modem connection problem and not an AOL problem.

By opening Internet Explorer and going to a web site, you have bypassed the AOL program. In order for AOL to connect, the Internet Explorer browser or another browser you're using MUST be able to connect to the Internet via your broadband service. In order for IE to connect to connect to the internet, the broadband modem must connect your computer to the internet.

If you do find that Internet Explorer is NOT connecting either, then it's time for a call to your broad band service. From their end, they can tell if your modem is connecting or failing to connect.

But always check the modem to be sure it's lights are all lighted up before doing anything. Sometimes it may take 2-3 minutes for the modem to connect if your broadband service is having an overload of customers or if your modem is failing.

Can't get online?

Simple checks before calling support: Is the problem Modem, Router or Computer.

1. Check that your cable or DSL modem has all the lights on and if using a router, that it's lights are on as well.

2. Restart the computer, wait for it to load completely. Click the big E to bring up Internet Explorer. (or bring up the browser you use such as Firefox or Chrome). Does your home page load? If you don't have a home page set for your browser, just type in a URL such as www.hp.com. Does any website load?

3. If not, Do a Power cycle to be sure the IP addresses are being assigned.

a. Turn off the computer.

b. Turn off the modem

c. Pull the power cable on the router.

Wait a minute.

d. Turn on the modem and wait for the lights.

e. Plug in the power cord for the router. It's lights will light up immediately.

f. Power up the computer, wait for it to load.

g. Bring up your browser and go to a website if you don't have a home page set.

4. If it still does not go to a website, you need to determine if it's the modem or the router. So bypass the router.

a. Unplug the cable from the WAN port of the router and plug it into the ethernet port on your computer, thereby having the modem connected directly to the computer without the router.

b. Now bring up the browser and try going to a web site. If you can go to a website now, you have a problem with the router. It may just be a setting. Contact the router manufacturer support and let them help you.

5. If you still do not get to a web site with the computer connected directly to the modem, you have a computer problem or a modem problem. IF you're using a laptop, bypass the modem to determine if it's the modem or your computer. Take your laptop to a cafe or recreation center which has Wi-Fi. Try getting to a website with your computer using their Wi-Fi. If you can get to a website without your modem, then it's most likely your broadband service that's down or your modem needs replacing, so call your broadband service for support.

If you can't get to a website using their Wi-Fi then think if you've downloaded updates just before the problem started. If so, you may want to uninstall those updates and try connecting to the web again. Or have you just installed a new program? IF it turns out that the modem is the problem, you can always download those updates again or re-install the program.

If you do the above before calling for support, they're going to be much more helpful.

Website Cannot be Saved to Favorites in IE

"Unable to add this site to favorites - unspecified error"

1.RightClick START... Click Explore. Click the + beside Local Drive C: Scroll down and click + beside Documents and Settings. Scroll down to and click + beside User.

2. Rightclick Favorites folder and select SEND TO...select My Documents folder. Scroll down to My Documents folder and confirm that Favorites has been copied there.

3. Open Internet Explorer. Click Favorites and click Organize Favorites. A box comes up with a list of all Favorites. Delete everything (this is why the backup was done first).

4. After you do that, go Internet Explorer and click Tools and select Internet Options.

4. Under Browsing History click the Delete button. Delete the Temporary Internet Files. If you know all of your passwords to internet sites you visit that may be contained in the cookies, delete the Cookies too. If you DO NOT know these passwords DO NOT delete the cookies.

5.Click Apply/Ok and then exit the Internet Options window.

6.Close and restart IE .

7.Now go to one of the sites that you were unable to Add To Favorites and try and add it. If it adds successfully then you can go to the File menu and select Import/Export and import your other saved Favorites back into IE and you'll be good to go.

[Click here: How to Open Elevated Command Prompt with Administrator Privileges in Windows Vista » My Digital Life](#)

AOL Favorite Places Edited

1. In AOL, click Favorites on the AOL menu bar.

2. Locate the particular link that you wish to edit.
3. Click to select the link
4. Click EDIT at the bottom of Favorite Places.
5. Make the changes you want to make and click OK.

Favorites Shared

Q. How can I save or share bookmarks and favorites in Microsoft Internet Explorer

A. Go To MSIE/ help/ index/ Search for favorites/import-export

Sharing bookmarks and favorites - info below:

"Favorites in Internet Explorer, are a convenient way to organize and link to Web pages that you visit frequently.

On the Favorites menu, click the Imported Bookmarks folder to view them.

If you use Internet Explorer on several computers, you can easily share favorites between computers by importing them.

To import bookmarks or favorites, click the File menu, and then click Import and Export.

To export favorites to bookmarks or favorites on the same or another computer, click the File menu, and then click Import and Export.

Notes:

Exported favorites are saved as a regular HTML file. You can export a selected folder in your Favorites list, or all of your favorites.

The exported favorites file is fairly small, so you can copy it to a floppy disk or network folder, or attach it to an e-mail message if you want to share the favorite items with other people.

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Favorites in AOL is a different matter. Since AOL saves Favorites as .pfc file you cannot import them directly into Internet Explorer, which uses the .htm format. But once you get them into MSIE, you are able to alphabetized them with a click of a button, something I've been asking AOL support to add to either a search or sort button to their Favorites program for at least 10 years. Maybe if they see this going out to all of you, they'll reconsider and make AOL Favorites easier to find.

There is a program that I found at google.com that can transfer favorites from the AOL favorites to Internet explorer but it costs \$\$\$.

[Click here: Convert AOL address book, favorites and email with ePreserver](#)

AOL FAVORITES TO ANOTHER ISP FAVORITES

This method is free and is more time consuming but it works:

1. Bring an email form in AOL.
2. Click FAVORITES.
3. Drag all Favorites over onto the email form.
4. Address and send the email to you at your new non-AOL address
5. Close Aol and open the non-AOL email program
6. Open the email re Favorites.
7. The email will contain links to websites. Doubleclick one, at the web site save it to Favorites or Bookmark in your non-AOL program. Continue to click each link and save it to the non-AOL Favorites or Bookmark.

In later versions of AOL you may Append your Favorites

- 1. Click Favorites on the AOL menu bar at far right.**
- 2. Click Manage at the bottom of the Favorites List.**
- 3. Select Append Favorites from a file you've received from another AOL user listing their Favorites. These Favorite links will be added to your Favorites in your AOL.**

URL Organizer

AOL will import Favorites from MSIE into AOL, but it no longer will export AOL Favorites to MSIE...

The program URL Organizer can import Favorites from AOL into MSIE

Click here: <http://www.tucows.com/preview/193631>

URL Organizer 2 2.4.16 Shareware Software \$4.95

1. Launch AOL.
2. Click 'Favorites ' button on the AOL menu.
3. Click Manage at the bottom of the Favorites List.
4. Select the 1st option to save AOL favorites to a file on my Computer.
5. Select the folder where you want to save the AOL Favorites file. (I created an AOL Favorites folder in the C:\Documents and Settings\Owner\ My Document folder\AOL Favorites)

6. Give the file a name such as AOL Fav 12 20 11
7. Click 'Save'.
8. In URL Organizer, follow the steps for importing a URL collection. Select the AOL Favorite folder and click the AOL Fav 12 20 11 file you've just saved. The File will be imported to the MSIE Favorites.

Note: I use this as a way to sort my AOL Favorites files from time to time. Once sorted you can open AOL and import the Favorites from MSIE back to AOL.

Move AOL Fav to IE Using URL Organizer

1. Bring up the URL Organizer.
2. Click LIST and then IMPORT (AOL Fav should have the dot)
3. In the Import box, click down arrow and select AOL Favorites
4. In Source box, click and locate the AOL Favorites.pfc that you SAVED in AOL to the desktop or to a folder (I saved mine to my C:\documents and settings\owner\AOL Favorites\AOL Fav and the date) Doubleclick the file.
5. Click IMPORT. You may get a message that you are about to overwrite an existing url LIST FILE. Click OK.
6. A box will come up AOL FAVORITES – URL ORGANIZER. Click List and Export
7. Export URL List box, URL LISTE = AOL Favorites; Export AS Internet Explorer. Output = C:\documents and Settings\Owner\Favorites.
8. Click Export
9. The AOL Fav will be listed in the IE Favorites List. Rightclick anywhere in the list and select Sort by Name. The list will be sorted.
10. Now, reverse the above process to send the sorted favorites back to AOL pfc.

ORGANIZE YOUR FAVORITE PLACES

On AOL

Selecting a site to include in your Favorite Places folder is as easy as clicking the heart icon in the top right of your screen and then clicking the Add to Favorites button. So easy, in fact, that you may have a list so long that finding the Favorite Place you want is hard. Creating folders is almost as easy, and it can help you organize your favorites:

1. Choose Favorites + Favorite Places.
2. Click the New button in the Favorite Places dialog box.
3. Click the New Folder radio button.
4. Type a name for your folder.
5. Click OK or press Enter.
6. Back in the Favorite Places dialog box, click and drag the relevant favorite places into your new folder.

Now, whenever you click the Favorites menu, you see the folder you created, and you should be able to find your favorites much more easily.

You may organize the folders alphabetically by dragging them alphabetically beginning with the folder nearest A and dropping it onto the Favorite Places folder. That first folder will be located at the bottom of the list but as each additional folder is dropped onto Favorite Places, the first one you dropped will end up at the top of the list.

Note: Closing all folders before beginning this process makes it go faster.

Find a particular Favorite link

1. Click Favorites on the AOL menu bar.
2. Scroll down the list of favorites and click to open each yellow folder.
3. Hold down the CTRL key and press the F key to bring up FIND.
4. Type in the name or part of the name of the link you're looking for.
5. Click GO.

Favorites on Internet Explorer are automatically alphabetized for you.

FAVORITES FROM INTERNET EXPLORER SAVED AS A FILE

1. First create a new folder under MY DOCUMENTS. Label it Favorites IE
 - a. Rightclick START | click EXPLORE.
 - b. Scroll up to the MY DOCUMENTS folder. Click once to highlight.
 - c. Click File | New | Folder. The new folder will be listed on the right screen at the bottom.
 - d. Type Favorites IE in the box and doubleclick.
2. Click the big E icon on the bottom taskbar or on the desktop to open INTERNET EXPLORER.
3. Click FILE | Import/Export to bring up the Import/Export Wizard.
4. Click NEXT and select Export Favorites.
5. Click NEXT. FAVORITES will already be highlighted. Click NEXT
6. When the choice is given to Export to a file or address, click BROWSE.

7. Locate and doubleclick on the FAVORITES IE folder that you created under MY DOCUMENTS. Name the file **Favorites.html**. Click SAVE.
8. The Import/Export wizard will reappear, showing the path to the file you imported, Favorites.html. Click NEXT.
9. On the 'Completing the import/export' screen, select FINISH and OK.
10. Rightclick START | EXPLORE. Scroll up to the MY DOCUMENTS folder and click the +. Doubleclick the FAVORITES IE folder to view your list of favorites/bookmarks.
11. Click PRINT to make a hard copy.
12. Rightclick the Favorites.html and select CREATE SHORTCUT. Rightclick the shortcut and select SEND TO DESKTOP.

Note - You may want to create a shortcut and drag it to Quick Launch taskbar next to your Start Key. When you want a favorite web site, click on the shortcut and click on the Favorite to go to the web site.

Note – You can use your Word program to create an Index page for your Favorites.

Subject: Golfer or Not, you must see this! This is the human spirit in action.

http://www.youtube.com/watch_popup?v=aw-nt0eTb2w

Jmax

Jmax's Website <http://www.jmaxbits.com/>

Jmax Bits Newsletter is now posted each Monday & Thursday on the website. You have the option for a .pdf or a .rtf file.

1. For help with a computer problem, put HELP in the subject line and give me info about the computer you're using, if you know it.

2. To view or print Jmax Bits Good Services List in the Villages area, click link www.jmaxbits.com

3. To sign up for the non-computer newsletter, send an email to VLGSClassifieds@aol.com. Put SUBSCRIBE in the subject line. To send an Ad, place AD in the subject line.

4. The Villages Computer Club's web page: Click here: Welcome To The Villages Computer Club

To add your name to the VCC announcements list, send email to TheVCC-subscribe@yahoogroups.com

5. Fred Benson's website www.thevillagescomputerbasics.com