The Villages Computer Club

The Villages Computer Club will meet at 1 p.m. Friday March 16th at Lake Miona Recreation Center.

There will be a presentation by Peter Cronas/John Campbell on *Taking the pain out of managing Passwords.*

Following the presentation will be refreshments, 50/50, door prizes and a problem-solving session.

If you have a computer problem you can't resolve, fill out the problem report form found at thevillagescomputerclub.com and bring it to the meeting.

You will also find the presentation schedule for 2012 on the web site. Please take a look.

If you have any questions, email Paul Rabenold at TVCC.Pres@gmail.com.
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POA
PROPERTY OWNERS' ASSOCIATION of The Villages

E-Meeting Notice

General Membership Meeting Tuesday Mar. 20, 2012

Third Tuesday of the Month - 7:00 PM

Laurel Manor Recreation Center

Speakers: Bob Kauffman & John Smith

Seniors Vs Crime

"How to Identify / Avoid Scams

& How to Get Assistance

If you Have Been Scammed"

Presentation followed by Question & Answer Session

Coffee and Donuts for All after the Meeting

Please Note:

Our fill-able online Membership Form for 2012 is on the website. Click *"Here"* **and it will take you directly to the Membership Form.**

Fill it out online, print it, and send it to the address below or bring to a POA Membership Meeting.

Property Owners' Association, P.O. Box 1657, Lady Lake, FL 32158-1657
www.poa4us.org

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Emails from You to You that You didn't send OR

you are getting emails from friends and family asking you WHY did you send that email to me? You KNOW you did not send it.

This is sometimes due to someone who has your name in their address book having one of the worms that can hide itself and then use that email address book to send itself to everyone in the address book. It chooses a name in that address book to be listed as the SENDER so that it can remain hidden. That is why you received the email from yourself to yourself. Your name is in that address book.

This is what I've done and what I've advised many others with the problem to do that usually solves the problem. First of all, change your AOL password. Then send a generic message (blind copies) to everyone in your address book such as the one below.

"Dear Friends and Family,
Someone who has my name in their address book has a virus (worm) which is able to send itself to everyone in your address book. In order to stay hidden, it also uses one of the names in the address book as the Sender. This one has

chosen my email address. I have just received an email from myself to myself which I did not send....this is what the virus is able to do.

Please update your anti-virus program and run a full scan on all files.

Thanks,"

You probably won't hear from the person who has the virus...but they'll probably find it and get rid of it. And you won't get anymore of those emails...you may get some emails from a few saying, "I run my anti-virus program all the time. So, I know it's not me." Ignore those.

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To uninstall Internet Explorer

If you're trying to uninstall Internet Explorer because of an issue with the browser, first check to see if a solution is listed in [Internet Explorer 9 Help and How-to](#).

The following instructions apply to both Windows 7 and Windows Vista.

1. Click the Start button   , type Programs and Features in the search box, and then click View installed updates in the left pane.
2. Under Uninstall an update, scroll down to the Microsoft Windows section.
3. Right-click Windows Internet Explorer 9, click Uninstall, and then, when prompted, click Yes.
4. Click one of the following:
    - Restart now (to finish the process of uninstalling Internet Explorer 9 and restore the previous version of Internet Explorer).
    - Restart later

Note

After you uninstall Internet Explorer 9, the previously installed version of Internet Explorer will be available on your PC. It isn't necessary to reinstall.

If the previous steps didn't work to uninstall Internet Explorer, see [How to uninstall or remove Internet Explorer 9 when the standard uninstallation process doesn't work](#).

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Wireless Roku XD Streams Netflix and Amazon Prime

Demo - http://www.roku.com/?gclid=CJ7LtoaDz6UCFUll7AodsiEvwg

Comparison - http://shop.roku.com/Roku-Streaming-Player-Options-W5.aspx

Radio Shack has the Roku XD digital players (~ $50 each). You connect the Roku to the TV using the video cables that come with the Roku.

After connecting you go to Roku.com, register the program, joined Netflix ($9.99/mo), loaded the que with about a dozen movies. Use your TV remote to go to Channel 3. Then press the input on your TV remote to go to go to FRNT. Now, using the Roku remote click OK to turn on the Roku. This will bring up the list of movies and/or video channels. Use the arrows to go to the Netflix channel. When you click Netflix the first time, it will require you to log in your wireless network name and passcode. It will then the list the available Netflix movies ready for viewing. Click the movie you wish to watch and it will begin the streaming of that movie.

When the movie finishes, just use your TV remote to return to whatever channel you wish to watch. After a set period of time the Roku will shut itself off.

Great little box!!! The links above give all the info you need to connect and install and view movies very inexpensively.

There are many download sites listed on the Roku when you bring it up, but be careful to check if it's the type of movie downloads you want to watch. Also check if that download site is Free or for pay. For instance, Amazon has movies for download, but you must first register with Amazon and then pay for each movie you download. Or if you own a Kindle Fire you can pay an annual fee of $79 for Amazon Prime.
www.amazon.com

Instead of selecting Netflix (which you also get free with Amazon Prime) select Amazon and select one of the free Amazon Prime movies to watch for free or choose a 'for pay' Amazon Prime movie for a greatly discounted rate.

Have fun!

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Kindle vs iPad

Click here: Amazon.com Message

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AOL HELP Feature
If you are a paying member of AOL, you have option to call AOL support.

Most AOL or AOL.com problems can be solved by using AOL Help
1. Open the AOL program and click AOL HELP.
2. A page comes up with a Search blank. Enter the problem...such as problems with AOL Toolbar, Aol Runtime Errors,etc
3. Click Search or OK.
Below are some examples of answers to the problems listed above.

AOL Toolbar

Check the system requirements for AOL toolbar

Computers that fail to meet the minimum system requirements may experience this issue. Open AOL® System Information to check whether it meets the minimum system requirements mentioned below.

To open AOL System Information
Click **Start**, select **All Programs** or **Programs**, select **AOL** or **America Online**, and then click **AOL System Information**.

Note: Once you have verified the minimum system requirements, click **X** on the upper right to close the window.

System requirements for AOL 9.1:

- Windows Vista/XP/2000 (Service Pack 3)
- Minimum 128 MB of RAM
- At least 375 MB of free hard drive space plus an additional 85 MB if you need to install Internet Explorer 6.0
- Internet Explorer 6.0 or higher
- Minimum 166 MHz CPU
- VGA, SVGA, or better display
- 800 × 600 screen resolution or higher - 1024 × 768 for optimal viewing
- Internet connection

Rebuild AOL toolbar

Run ToolbarFix.exe to rebuild the AOL toolbar. If the issue persists, delete the **toolbar.ind** and **toolbar.lst** files. Damaged **toolbar.ind** and **toolbar.lst** files may cause issues like garbled display and missing icons.

1. Run ToolbarFix.exe
2. Delete toolbar.ind and toolbar.lst

Run ToolbarFix.exe

To run ToolbarFix.exe
1. Go to AOL® Keyword: **Toolbar Fix** or **http://greenhouse.aol.com/aol/ToolbarFix.exe**.
2. Click **Save** or **Save File** to save the **ToolbarFix.exe** file.

Note: If prompted, navigate to the location where you want to save the **ToolbarFix.exe** file.

3. When the download is complete, sign off and close the AOL® software.
4. Navigate to the location where you saved the **ToolbarFix.exe** file, and then double-click it.
5. Click **Run**.
6. Click **OK**.
7. Click **OK** once again.
8. Restart the computer, and then start the AOL software for a new, undamaged AOL toolbar.

Delete toolbar.ind and toolbar.

To delete toolbar.ind and toolbar.lst on Windows XP
1. Please ensure that the AOL software is closed. Click **Start**, and then click **Search**.
2. Click the **All files and folders** link.
3. Click the **More advanced options** drop-down menu to open it, and select the boxes next to **Search system folders** and **Search hidden files and folders**.
4. In the **All or part of the file name** box, type **toolbar.***. Ensure that the **Look in** box is set to **Local Hard Drive (C:)**, and then click **Search**.
5. Once the search is completed, under **Name**, right-click the **toolbar.ind** file, and then click **Delete**.
6. Click **Yes** to confirm.
7. In the **Name** section, right-click the **toolbar.lst** file, and then click **Delete**.
8. Click **Yes** to confirm.
9. Start the AOL software for a new, undamaged AOL toolbar.

Lower hardware acceleration and set color depth to 16 bit

To lower the hardware acceleration and set color depth to 16 bit on Windows XP/2000/Me/98
1. Open the **Control Panel** window.

- If you are using Windows XP, click **Start**, and then click **Control Panel**.
- If you are using Windows 2000/Me/98, click **Start**, select **Settings**, and then click **Control Panel**.

Note: If you are using **Category View** in Windows XP, click the **Appearance and Themes** icon.

2. Click the **Display** icon.
3. Click the **Settings** tab.
4. Click **Advanced**.
5. Click the appropriate tab.

- If you are using Windows XP/2000, click the **Troubleshoot** or **Troubleshooting** tab.
- If you are using Windows Me/98, click the **Performance** tab.

6. Lower **Hardware acceleration** by moving the slider one or more notches to the left, and then click **Apply**. Moving the slider all the way to the left will disable the hardware acceleration.
7. Click **OK**.
8. Click the **Color** drop-down menu, click **High Color (16 bit)**, and then click **Apply**.
9. Click **OK**. The new desktop settings will be applied.
10. Click **Yes**.
11. Click **OK**.

Clear AOL Artwork Database

Note: If you are using AOL Desktop, please skip to the next solution.

The AOL software stores online graphics on your computer to speed up the loading of AOL® images. Over time, unwanted graphics from pages that you no longer visit or pages that have changed can fill up your artwork database and reduce the efficiency of the AOL software. In case the files get damaged, they may cause errors that are more serious. You can store and speed load new graphics by first reducing and then resetting the size of the artwork database. For more information on clearing the artwork database, please read to our online help article Clear AOL Artwork Database.

Uninstall Viewpoint Media Player

To uninstall Viewpoint Media Player on Windows XP/2000/Me/98
1. Open **Control Panel**.

- If you are using Windows XP, click **Start**, and then click **Control Panel**.

- If you are using Windows 2000/Me/98, click **Start**, select **Settings**, and then click **Control Panel**.

2. Double-click the **Add or Remove Programs** or **Add/Remove Programs** icon.

3. Click **Viewpoint Media Player** to highlight it, and then click **Change/Remove** or **Add/Remove**.

4. Click **Yes** to confirm the uninstallation.

Note: Close all open windows. Start the AOL software. Viewpoint Media Player will automatically reinstall.

Run Quick Restore

Note: This feature is available only for the AOL 9.0 series. If you are using AOL Desktop or AOL 8.0 Plus and lower, please skip to the next solution.

The Quick Restore feature resets the AOL software to the default state by deleting all updates downloaded in the past. To know how to run Quick Restore, please read our online help article **Run Quick Restore**.

Uninstall and reinstall the AOL software

If you continue to face issues with the toolbar, we recommend that you **uninstall and then reinstall the AOL software**. Uninstalling the AOL software removes all damaged files, and reinstalling the software installs new, error-free files.

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Click here: I get a runtime error while trying to play Pogo games within AOL Software - AOL Help

I get a runtime error while trying to play Pogo games within AOL Software

If you're receiving the message "Runtime Error" while trying to launch Pogo games within the AOL software, it means that the version of Java installed on your computer might not be compatible with AOL. A quick update to your Java software should fix the problem.

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Message: Microsoft visual runtime error

If you receive the message "Microsoft visual runtime error" while starting the AOL software, try the solutions given below. After trying the first solution, check whether you can start the AOL software. If you are still unable to start the software, continue using the suggested solutions until the problem is fixed.

You may wish to print or save a copy of these instructions as this page may not remain visible as you go through the suggested steps.

Solutions

- Enable only essential startup programs
- Uninstall and reinstall the AOL software
- Manually delete AOL folders
- Contact your computer manufacturer

Enable only essential startup program

Multiple programs may have been set to start automatically when a computer is turned on. These programs may cause the computer to slow down. Not all startup programs are essential for the proper functioning of a computer.

Click the link corresponding to the version of Windows installed on your computer for instructions on how to enable only essential startup programs.

- **Windows 7**
- **Windows Vista**
- **Windows XP/2000**

Uninstall and reinstall the AOL software

If the issue persists, we recommend that you **uninstall and reinstall the AOL software**. Uninstalling the AOL software removes all damaged and non-repairable files, and reinstalling the software installs new, error-free files.

Please click the link corresponding to the version of Windows on your computer for instructions on how to uninstall the AOL software.

- **Uninstall the AOL software in Windows 7/Vista**

- **[Uninstall the AOL software in Windows XP/2000/Me/98](#)**

Manually delete AOL folders

Sometimes, uninstalling the AOL software may not resolve the issue that you are currently facing. In such cases, manually deleting the AOL folders will ensure that all AOL files and folders are removed from your computer. The instructions to delete the AOL folders differ depending on the version of Windows installed on your computer. Please click the appropriate link below to manually delete AOL folders.

- [Manually delete AOL folders on Windows 7/Vista](#)
- [Manually delete AOL folders on Windows XP/2000/Me/98](#)

Contact your computer manufacturer

If the above-mentioned solutions haven't rectified the issue, we recommend that you contact your computer manufacturer for further assistance. If your computer is no longer under warranty, contact a local computer repair shop or technician.

APC Backup Reset

When power fails and the APC sounds the alarm, it will need to be reset.

APC Back UP- flashing red light and cricket sound

1. Shut down computer

2. Press power button on UPS

3. Wait awhile

4. Press power button on UPS

5. Turn computer back on

6. Sound goes away

7. Bottom green light stays lit

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Computer Reboot Cycling

Heat can cause a computer to reboot. A faulty fan or seized fan may not be cooling as it should. Also, dust bunnies can clog the fan.   As soon as the CPU heats up, it will reboot. Try this.

1. Shutdown the computer and allow it to cool for about 10 minutes.
2. Remove the cover on the CPU cover.
3. Remove 'dust bunnies' using a can of compressed air blow out the dust.
4. Power up the CPU. If it doesn't reboot now the problem may well be the computer fan or the fan on the processor unit, if there is one.

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This is so important that I pray that all will read it!

It would appear that 'big medicine' manufacturers have done it again...they convinced the doctors, the doctors convinced the patients and now we learn it was all 'big baloney' that has caused the epidemic of heart disease, diabetes and fat Americans.

Heart Surgeon Speaks Out On What Really Causes Heart Disease

http://www.nutrientrich.com/1/heart-surgeon-speaks-out-on-what-really-causes-heart-disease-almost.html

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Emails from You to You that You didn't send

Or you get emails from friends and family asking "Why did you send this email to me?" And you KNOW you didn't send it.

This is sometimes due to someone who has your name in their address book having one of the worms that can hide itself and then use that email address book to send itself to everyone in the address book. It chooses a name in that address book to be listed as the SENDER so that it can remain hidden. That is why you received the email from yourself to yourself. Your name is in that address book.

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Someone who has my name in their address book has a virus (worm) which is able to send itself to everyone in your address book. In order to stay hidden, it also uses one of the names in the address book as the Sender. This one has chosen my email address. I have just received an email from myself to myself which I did not send....this is what the virus is able to do.

Please update your anti-virus program and run a full scan on all files.

Thanks,"

You probably won't hear from the person who has the virus...but they'll probably find it and get rid of it. And you won't get anymore of those emails...you may get some emails from a few saying, "I run my anti-virus program all the time. So, I know it's not me." Ignore those.

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Jmax

Jmax's Website   http://www.jmaxbits.com/
Jmax Bits Newsletter is now posted each Monday & Thursday on the website.
You have the option for a .pdf or a .rtf file.

1.For help with a computer problem, put HELP in the subject line and give me info about the computer you're using, if you know it.

2.To view or print Jmax Bits Good Services List in the Villages area, click link www.jmaxbits.com

3. To sign up for the non-computer newsletter, send an email to VLGSClassifieds@aol.com. Put SUBSCRIBE in the subject line. To send an Ad, place AD in the subject line.

4. The Villages Computer Club's web page: Click here: Welcome To The Villages Computer Club
To add your name to the VCC announcements list, send email to TheVCC-subscribe@yahoogroups.com

5. Fred Benson's website www.thevillagescomputerbasics.com