

Modem, Rockwell

If your modem is not working well and you have a Rockwell HCA 56K modem, try this:

1. Go to the Control Panel, doubleclick Modem, Select the Rockwell modem.
2. Click Properties...Connection...Advanced and change the Hardware settings to be Software.
3. If the problem continues, go to the AOL program. Select SETUP on the Signon Screen
4. Select EXPERT SETUP. Click DEVICES
5. Select the Rockwell modem, and EDIT
6. Where the modem string has AT&F&C1&D0S95=1^M make a copy (ctrl+C) of your string and then change it to read AT&F&C1&D0S95=1+MS=V34^M
The 0 between D and S is a zero not an "o".

If these changes do not help, change the string back by highlight the new string and (ctrl+V)

If the above doesn't work for you, you may try this:

1. At the SignOn screen, click SETUP...EXPERT SETUP.
 2. Click DEVICES...DOUBLEclick Rockwell HCA 56K on COM3
 3. Change the Port speed to read 56700,
 4. Click EDIT COMMANDS, highlight and delete the entire top line (Setup Modem String). Then type into that box ATZ^M (NOTE: write the old string line down in case you need to change it back)
Click OK and OK again.
 5. Click LOCATION tab. Delete HOME and all telephone numbers.
 6. Click Expert ADD. Delete the words NUMBER (CONNECTION) and instead type in the number 787-0826
 7. In the Edit Number box type in the same number 787-0826, click OK
- After making these changes, I signed on and have not been dropped again for over 4 hours.

Note: One Compaq user after reading the above sent me this message,
I'm having really good luck with my Compaq and Rockwell modem using this string,
AT&F+MS+V34^M

Just be sure you write down what your string was before you made ANY changes, just in case you need to go back to it.

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