


Using Internet Explorer with Compatibility View enabled

Internet Explorer has a Compatibility View, a feature that affects how some websites are displayed. If Compatibility View is enabled for google.com, it may cause some Gmail features to display incorrectly.

How to fix the issue:

To help make sure that your Gmail displays correctly, we suggest that you remove google.com from your list of sites that have Compatibility View enabled. Click your version of Explorer to learn how: **For IE8**

For IE9

1. In Internet Explorer, right-click on the gear icon  in the upper right hand corner, next to the "favorites" star icon. (If you don't see this gear icon or your "File" and "Tools" menus at the top of your window, press your F10 key to make them show.)
2. Select **Command bar**.
3. Open the **Tools** menu near the top and select **Compatibility View Settings**.
4. Select **google.com** under "Websites you've added to Compatibility View."
5. Click **Remove**.

If the instructions above don't work:

If you don't see "google.com" listed, or if you still see a warning regarding compatibility view after following the steps above, please make sure that your computer has the latest Windows updates. See [Microsoft's instructions to fix this issue](#).

Not having the latest updates can cause problems with Gmail, but can also leave your computer unprotected from recent security threats, so it's important to stay up-to-date. However, if you don't want to install the latest Windows updates to make sure your computer is protected, here's what you can do about the compatibility view warning in Gmail:

1. In Internet Explorer, open the **Tools** menu at the top and select **Compatibility View Settings**.
2. Make sure that "google.com" is not in the list called "Websites you've added to Compatibility View." If it is on that list, click **Remove**.
3. At the bottom of the window, make sure that the boxes next to "Include updated website lists from Microsoft" and "Display all websites in Compatibility View" are not checked.
4. Click **Close**. The page you're on will refresh and display in normal mode.

[Learn how to do this](#)