

## **Download Problem**

**Q. I cannot download anything from any websites. I can download attachments to email but when I try to download from a web site, I get the message, “You browser security is set so that you cannot download a file from this site.”**

**Ans. Reset the Security of the Microsoft Internet Browser.**

- 1. Open MSIE...and click Tools.**
- 2. Click the Security tab and select Custom Level near the bottom of screen.**
- 3. At the bottom of the Browser list is the Security level. Set the security here to Medium and click Reset.**
- 4. Now try downloading the same file you were trying to download before.**

**Note: after downloading the file, you may wish to come back to the Security site and set security to Medium-High.**

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