

Adobe Flash Player Upgrade Needed

PROBLEM:

I kept getting messages that there was a newer version of Adobe Flash Player available so I downloaded it. Later I tried to access YouTube and an error message said I needed the newer version of Flash Player and needed to enable Active X .

I enabled Active X by going to my browser (MSIE) window:

1. Tools
2. Security
3. Custom Level
4. Scroll to Active X Controls and plug-ins
5. Selected Enable
6. APPLY

I still couldn't open YouTube files.

Final procedure that worked:

1. Uninstalled the current version of Adobe Flash Player in my programs list using Add/Remove Programs
2. Typed www.adobe.com into my MSIE browser
3. Clicked on the "Get Adobe Flash Player" box
4. Clicked "Install Adobe Flash Player" window
5. I unchecked the "Free Google Toolbar" choice, didn't want the Google Toolbar.
6. I clicked the "Agree and install now."
8. I clicked the MSIE bar "Click here to install the following ActiveX control . . ."
9. Clicked "Install"

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