

## Installing Love

Customer Service Rep: Yes, Ma'am, how can I help you today?

Customer: Well, after much consideration, I've decided to install love. Can you guide me through the process?

CS Rep: Yes, I can help you. Are you ready to proceed?

Customer: Well, I'm not very technical, but I think I'm ready to install now. What do I do first?

CS Rep: The first step is to open your HEART. Have you located your HEART ma'am?

Customer: Yes I have, but there are several other programs running right now. Is it okay to install while they are running?

CS Rep: What programs are running ma'am?

Customer: Let's see, I have PAST HURT.EXE, LOW-ESTEEM.EXE, GRUDGE.EXE, and RESENTMENT.COM running right now.

CS Rep: No problem. LOVE will gradually erase PAST-HURT.EXE from your current operating system. It may remain in your permanent memory, but it will no longer disrupt other programs. LOVE will eventually overwrite LOW-ESTEEM.EXE with a module of s own called HIGH-ESTEEM.EXE.

However, you have to completely turn off GRUDGE.EXE and RESENTMENT.COM. Those programs prevent LOVE from being properly installed. Can you turn those off ma'am?

Customer: I don't know how to turn them off. Can you tell me how?

CS Rep: My pleasure. Go to your Start menu and invoke FORGIVENESS.EXE. do this as many times as necessary until GRUDGE.EXE and RESENTMENT.COM have been completely erased.

Customer: Okay, done. LOVE has started installing itself automatically. Is that normal?

CS Rep: Yes. You should receive a message that says it will reinstall for the life of your HEART. Do you see that message?

Customer: Yes I do. Is it completely installed?

CS Rep: Yes, but remember that you have only the base program. You need to begin connecting to other HEART's in order to get the upgrades.

Customer: Oops. I have an error message already. What should I do?

CS Rep: What does the message say?

Customer: It says "ERROR 412 - PROGRAM NOT RUN ON INTERNAL COMPONENTS."  
What does that mean?

CS Rep: Don't worry ma'am, that's a common problem. It means that the LOVE program is set up to run on external HEARTS but has not yet been run on your HEART. It is one of those complicated programming things, but in non-technical terms it means you have to "LOVE" your own machine before it can "LOVE" theirs.

Customer: So what should I do?

CS Rep: Can you pull down the directory called "SELF-ACCEPTANCE"?

Customer: Yes, I have it.

CS Rep: Excellent. You're getting good at this.

Customer: Thank you.

CS Rep: You're welcome. Click on the following files and then copy them to the MYHEART" directory, FORGIVE-SELF.DOC, REALIZE-WORTH.TXT, and ACKNOWLEDGE LIMITATIONS.DOC. The system will overwrite any conflicting files and begin patching any faulty programming. Also, you need to delete VERBOSE-SELF CRITIC.EXE from all directories, and then empty your recycle in afterwards to make sure it is completely gone and never comes back.

Customer: Got it. Hey! My HEART is filling up with new files. SMILE.MPG is laying on my monitor right now and it shows that PEACE.EXE, and CONTENTMENT.COM are copying themselves all over my HEART. Is this normal?

CS Rep: Sometimes. For others it takes a while, but eventually everything gets downloaded at the proper time. So, LOVE is installed and running. You should be able to handle it from here. One more thing before I go.

Customer: Yes?

CS Rep: LOVE is freeware. Be sure to give it and its various modules to everybody you meet. They will in turn share it with other people and they will return some similarly cool modules back to you.

Customer: I will. Thanks for your help. By the way, what is your name?

CS Rep: You can call me the Divine Cardiologist, also known as The Great Physician, but most call me God. Most people feel all they need is an annual check-up to stay heart-healthy, but the manufacturer (Me) suggests a schedule of daily maintenance for maximum efficiency. Put another way, keep in touch . . .

NOTE: Daily maintenance for maximum efficiency!