And you think you're computer challenged????

Think before you call tech support....this is classic....*lol*

Actual interactions with Tech Support and PC users.

Customer: I'm trying to connect to the Internet with your CD, but it just doesn't work. What am I doing wrong?
Tech support: OK, you've got the CD in the CD drive, right?
Customer: Yeah....
Tech support: And what sort of computer are you using?
Customer: Computer? Oh no, I haven't got a computer. It's in the CD player and all I get is weird noises. Listen.....
Tech support: Aaaarrrrgggghhhh!!!

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Tech support: What kind of computer do you have?
Female customer: A white one...

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Customer: Hi, this is Celine. I can't get my diskette out.
Tech support: Have you tried pushing the button?
Customer: Yes, sure, it's really stuck.
Tech support: That doesn't sound good; I'll make a note.
Customer: No .. wait a minute... I hadn't inserted it yet... it's still on my desk... sorry....

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Tech support: Click on the 'my computer' icon on the left of the screen.
Customer: Your left or my left?

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Tech support: Good day. How may I help you?
Male customer: Hello... I can't print.
Tech support: Would you click on "start" for me and...
Customer: Listen pal; don't start getting technical on me! I'm not Bill Gates, damn it!

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Customer: Hi, good afternoon, this is Martha, I can't print. Every time I try, it says 'Can't find printer'. I've even lifted the printer and placed it in front of the monitor, but the computer still says he can't find it...

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Customer: I have problems printing in red...
Tech support: Do you have a color printer?

Customer: *Aaaah....................thank you.*

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Tech support: **What's on your monitor now, ma'am?**
Customer: *A teddy bear my boyfriend bought for me in the supermarket.*

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Customer: *My keyboard is not working anymore.*
Tech support: **Are you sure it's plugged into the computer?**
Customer: *No. I can't get behind the computer.*
Tech support: **Pick up your keyboard and walk 10 paces back.**
Customer: *OK*
Tech support: **Did the keyboard come with you?**
Customer: *Yes*
Tech support: **That means the keyboard is not plugged in. Is there another keyboard?**
Customer: *Yes, there's another one here. Ah...that one does work*

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Tech support: Your password is the small letter a as in apple, a capital letter V as in Victor, the number 7.
Customer: Is that 7 in capital letters?

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Customer: *I can't get on the Internet.*
Tech support: **Are you sure you used the right password?**
Customer: *Yes, I'm sure. I saw my colleague do it.*
Tech support: **Can you tell me what the password was?**
Customer: *Five stars.*

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Tech support: **What anti-virus program do you use?**
Customer: *Netscape.*
Tech support: **That's not an anti-virus program.**
Customer: *Oh, sorry...Internet Explorer.*

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Customer: I have a huge problem. A friend has placed a screen saver on my computer, but every time I move the mouse, it disappears.

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Tech support: How may I help you?
Customer: I'm writing my first e-mail.

Tech support: OK, and what seems to be the problem?
Customer: Well, I have the letter 'a' in the address, but how do I get the circle around it?

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A woman customer called the Canon help desk with a problem with her printer.
Tech support: Are you running it under windows?
Customer: **"No, my desk is next to the door, but that is a good point. The man sitting in the cubicle next to me is under a window, and his printer is working fine."**

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And last but not least:....

Tech support: "Okay Bob, let's press the control and escape keys at the same time. That brings up a task list in the middle of the screen. Now type the letter "P" to bring up the Program Manager."

Customer: I don't have a P.
Tech support: On your keyboard, Bob.
Customer: What do you mean?
Tech support: "P".....on your keyboard, Bob.
Customer: I'M NOT GOING TO DO THAT!!