

Suddenly your computer goes bonkers!!! Nothing you check gives you an indication of what the problem is.

When all checks fail, you may consider a registry restore back to a time prior to the problems development.

CAUTION: BEFORE RESTORING THE REGISTRY IT IS IMPORTANT TO BACKUP YOUR PRESENT REGISTRY JUST IN CASE YOU NEED TO RESTORE IT TO IT'S PRESENT REGISTRY.

Win 98

Backup Registry:

1. Create a folder on the c:\ drive and name it Aregistry.
Go to EXPLORE, click the c:\ drive, click FILE...New...Folder. Type in Aregistry and click ENTER twice. You will see the folder appear on the left side of the screen under the C:\ drive.
2. Click START...RUN and type in regedit.
3. Click FILE...EXPORT REGISTRY.
4. Click the down arrow in the box that appears. Doubleclick the C:\ drive then doubleclick Aregistry folder so that Aregistry appears in the top box.
5. Now give the registry backup file a name, e.g. REG 01 23 02
6. Click SAVE
7. If the registry restore does fix the problems you're having, then go back to the AREGISTRY folder and delete this backup registry file so it will not be used to restore in the future and bring back these problems that you're trying to fix.

Registry Restore Win98

1. Click Start, and then click Shut Down.
2. Click Restart in MS-DOS mode, and then click Yes.
3. At the MS-DOS prompt, C:\Windows>
4. Type cd\ and press the ENTER key. It should now go to the C:\> prompt.
5. Type scanreg /restore and press the ENTER key.
6. Follow the onscreen prompts and take it back to before the virus or whatever. Some computers only let you take it back 3 days.
7. Restart your computer.

Note: Following this procedure will restore your registry to its state when you last successfully started your computer.

Win XP has a built in Restore feature:

1. Click START...All Programs
2. Click Accessories....System Tools....System Restore

NOTE: BEFORE DOING SYSTEM RESTORE YOU MIGHT CONSIDER BACKING UP THE PRESENT REGISTRY EVEN WHEN USING XP.

NOTE 2: If your XP tells you that it cannot restore, try turning off the restore feature, restart your computer and then turn on the Restore feature again. To turn off and on,

rightclick MY COMPUTER. Click the RESTORE tab and uncheck the box to turn off, or check the box to turn on the feature.

ME RESTORATION


SYMPTOMS

When you attempt to restore a checkpoint that you created after September 8, 2001 in Windows Millennium Edition (Me), the restore procedure does not work after you restart your computer and you may receive the following error message:

Restoration Was Unsuccessful

CAUSE:This problem occurs because the algorithm that is used to calculate the checkpoint file name does not work after September 8, 2001.

RESOLUTION:Microsoft has released an update that corrects this problem. When you install this update, a checkpoint is automatically generated. Checkpoints that you create before you install this patch do not work after you install the patch. The following file is available for download from the Microsoft Download Center:

mip://02373570/default.aspx?scid=http://download.microsoft.com/download/winme/update/16372/winme/en-us/290700usam.exe Download 290700usam.exe now

For additional information about how to download Microsoft Support files, click the article number below to view the article in the Microsoft Knowledge Base:

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