Printer Fix

Try these before throwing out that printer.

- 1. With the printer on and the computer on, unplug the power cable from the printer. Wait 2 minutes then plug back into power.
- 2. Click Start...Control Panel and doubleclick the Printer icon.
- 3. Rightclick your default printer (the one with the check beside it). Select Properties.
- 4. Click Print Test Page. Did it print? Printers have an internal memory. The above allows the internal memory to be drained.

If it didn't print, it could be the cartridge has dried ink clogging the ink port.

- 1. Remove the ink cartridge, take a paper town and fold it until it's about 1" square.
- 2. Hold the towel under very warm water to soak.
- 3. Press the ink cartridge port down upon the wet towel to draw out ink onto the towel. Hold for about a minute.
- 4. Replace the cartridge and try printing a test page as noted in steps 2,3,4 above.

Revised 5/11/2009 JMM