Mouse Not Working HELP

For some reason my cursor will not move on my laptop, even when I use a mouse..............Any suggestions?>>

Answer: IF it doesn't move when you use the synaptic mouse built into the laptop, it's because someone has turned it off.

If a regular PS2 mouse is plugged into a USB port and it won't move the cursor...it's because the driver for the mouse has not been loaded.

Try this:

Check PS2 USB Mouse:
1. Rightclick My Computer and select Properties.
2. Click Device Manager
3. Scroll down to Mouse, click the plus to see if both the laptop's mouse and the PS2 mouse or listed. Rightclick the PS2 mouse and select Delete.
4. Now, with the PS2 mouse plugged into a good USB port on the laptop, restart your computer. The computer should find the PS2 mouse. Wait a moment, It should then say "new hardware found, driver loaded and ready for use".
Now you should be able to use the PS2 mouse.

For activating the Synaptic Mouse on the laptop:
1. Rightclick START and click RUN
2. Type MSCONFIG and click OK.
3. Click STARTUP and scroll down and put a check in the box for the Synaptic Mouse so it loads each time you start the laptop.
Now the Synaptic mouse on your laptop should be activated and ready for use.

You can have both the Synaptic mouse and a PS2 or other Mouse activated and use either or at any time, if you prefer.

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