# **Advanced Configuration and Power Interface Errors on Red Screen**

View products that this article applies to.

This article was previously published under Q189432

### **SYMPTOMS**

When you try to start your Windows 98-based computer, you may receive an Advanced Configuration and Power Interface (ACPI) error message on a red screen.

### **CAUSE**

This behavior can occur if your computer has a hardware or Basic Input/Output System (BIOS) problem. ACPI error messages on a red screen are generated by a computer's BIOS.

## **RESOLUTION**

To resolve this issue, contact the manufacturer of your computer's BIOS to inquire about the availability of a fix for this issue.

#### MORE INFORMATION

For more information about ACPI, see the following Microsoft Web site:

http://www.microsoft.com/hwdev/desinit/acpifaq2.HTM

Revised 5/30/2009 JMM