

DISPLAY SETTINGS ERROR MESSAGE

Display Settings Correct? appears, and screen goes black (Windows 95, 98)

After turning on the computer, and just before Windows loads, the following message may appear on the screen: "Display Settings Correct?" The monitor will then go into suspend mode (black screen), and the computer will not start Windows. This problem occurs if a game or program changes the computer's default display properties (such as the refresh rate).

To correct the problem in Microsoft Windows 95 and Windows 98, follow these steps:

Click Start, then Shut Down.

Select Restart, then OK.

Immediately begin tapping the F8 key to bring up the list of startup modes.

When the Windows Startup menu appears, select Safe Mode.

A message appears explaining Windows is running in Safe Mode. Click OK.

From the main screen in Windows Safe Mode, click Start, Settings, then Control Panel.

Double-click Display.

The Display Properties window appears. Click Settings.

The color palette will be set to 16 colors and the screen area will be set to 640 by 480 pixels.

Click Apply.

A message appears explaining that the custom refresh rates will be removed. Click Yes.

Another message appears asking to restart the computer. Click Yes.

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