

## **AOL RADIO Powered by CBS RADIO**

1. Click the Radio icon on the Aol menu bar.
2. Click LISTEN NOW
3. Select the type of music you like, then click add to my PRESET List
4. To play, click any of your presets to choose that type music, or click any of the channels listed and enjoy!

I love it!

## **AOL RADIO TROUBLESHOOTING**

**TO RESOLVE THE ISSUE, PLEASE FOLLOW THE STEPS BELOW:**

**Reinstall the AOL Adapter.**

**Click START| Programs | America Online | AOL System Information  
Click Utilities tab.**

**Clear Browser Cache**

**Uninstall AOL Adapter**

**Restart computer (Adapter is rebuilt upon restart)**

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**Resetting MAIN.IDX file**

**From your AOL toolbar , click on SETTINGS (that is the icon between AOL SERVICES and FAVORITES) , then select Preferences . Next click on the option Font's Text & Graphics, and lower the Maximum Disk Space for Online Art to 1. Then click Save button and**

**Finally, restart your computer, bring AOL to the sign on screen, and change the Maximum Disk Space back to 40 megabytes. Sign back on to AOL and you should be all set.**

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**Please increase your computer's system resources, first you've got to restart the computer then do the CTRL ALT DEL keys in Endtasking/closing certain programs that runs when Windows starts except Explorer and Systray. And do this before you open and sign on to AOL.**

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**Try Keyword FIX IT**

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**KINDLY REFER TO THE INFORMATION BELOW:**

**Try to have as few programs open as possible when listening to Radio@AOL. If that is not the problem, AOL recommends making some adjustments to your RealPlayer settings.**

1. **Open your version of RealPlayer and on the View menu click Preferences.**

2. On the Preferences window, click the Performance tab.
3. Move the slider to the left (lowest CPU usage).
4. Click the Connection tab.
5. In the Normal Bandwidth and Maximum bandwidth lists, select your modem's normal and maximum speeds.
6. Under Buffered play, select Buffer at least 12 seconds before playing.
7. Click OK.

You need to have Cookies enabled within your Browser in order for Radio@AOL to play properly. You may need to make additional adjustments if you have set higher security settings for the Internet zone in your browser.

To enable Cookies in your browser (Internet Explorer 6.0):

1. In Internet Explorer, on the Tools menu, click Internet Options.
2. Click the Privacy tab, and then click Advanced.
3. Click Override default settings, and then specify how you want Internet Explorer to handle cookies from first-party Web sites and third-party Web sites (a Web site other than the one you are currently viewing).
  - o To specify that you want Internet Explorer to always allow cookies to be saved on your computer, click Accept.
  - o To specify that you want Internet Explorer to never allow cookies to be saved on your computer, click Block.
  - o To specify that you want Internet Explorer to ask whether or not you want to allow a cookie to be saved on your computer, click Prompt.
4. If you want Internet Explorer to always allow session cookies (cookies that will be deleted from your computer when you close Internet Explorer) to be saved on your computer, click Always allow session cookies.

To enable cookies for Internet Explorer 5.x:

1. In Internet Explorer, click Internet Options on the Tools menu, and then click the Security tab.
2. Click the Internet zone, then click Custom Level.
3. Under Cookies, make the following selections:
  - o Allow cookies that are stored on your computer -- Enable
  - o Allow Per-session Cookies (not stored) -- Enable
4. Click OK, and then click OK.

Allowing cookies will enable Radio@AOL to store your preferences, including your volume settings.

Special settings for users with high security for the Internet zone:

1. On the Start menu, point to Settings then click Control Panel.
2. Double-click Internet Options.
3. Click the Security tab on the Internet Properties window.
4. Click Custom Level.

**5. Make the following setting changes:**

**ActiveX controls and plug-ins**

- o Download signed ActiveX controls -- Enable**
- o Run ActiveX controls and plug-ins -- Enable**
- o Script ActiveX controls marked safe for scripting -- Enable**

**Downloads**

- o File Download -- Enable**

**Miscellaneous**

- o Software Channel Permissions -- Medium**

**Scripting**

- o Active Scripting -- Enable**
- o Allow paste operations via script -- Enable**
- o Scripting of Java Applets -- Enable**

**6. Click OK.**

**7. Click the Advanced tab.**

**8. Locate the Browsing category.**

**9. Check the following option: Disable script debugging.**

**10. Uncheck the following options:**

- o Display a notification about every script error.**
- o Reuse windows for launching shortcuts.**

**11. Click Apply.**

**To change your Temporary Internet Files Settings and clear your browser cache:**

- 1. Click the General tab, then under Temporary Internet Files click Settings.**
- 2. Select Every visit to the page.**
- 3. Click OK.**
- 4. Click Delete Files under the Temporary Internet Files section.**
- 5. Click OK**
- 6. Click Apply.**
- 7. Click OK.**

**Click the Refresh icon on the AOL navigation bar, then select a station to hear music.**

**TO FIND INFORMATION ON AOL RADIO:**

**Click on the Help button in the upper right corner of your radio anytime you need more information. Here you'll find help on everything from audio problems to general radio information.**

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